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Lee Forkenbrock

Education

2000 - 2003	DeVry University	Tinley Park, IL

Bachelors Degree

- Bachelors of Science in Computer Information Systems
- GPA: 3.94
- Graduation Date: June 2003
- President of the Association of Information Technology Professionals (A.I.T.P.) DeVry Tinley Park Chapter
- Awarded Presidential scholarship
- Dean's List all terms
- Received 16 campus leadership awards

Skills & Experience

Technical: C, C++/MFC, Visual Basic, Java, Object-Oriented Concepts, HTML, PHP, JavaScript, Basic Networking, Unix, Linux, Apache, Relational Databases Concepts, Oracle, SQL, PL/SQL, MySQL, IP Telephony, Cisco IP Phones, Asterisk PBX/IVR Systems, SIP

Personal: planning, problem solving, leadership, organization, communication

Relevant Coursework

- COBOL I / II
- C / C++ / MFC / VB
- Systems Analysis I / II
- Database Administration (Oracle)

Work experience

Feb 2003 – Present	Platinumtel Communications LLC	Justice, IL

Oracle Database Administrator / Software Developer

- Manage daily operation of Oracle Database Server
- Designed/Implemented automated Oracle backup solution using Recovery Manager
- Co-developed Asterisk IVR system for customer task automation
- Co-developed Asterisk IVR system for authorized agent automation
- Co-developed company's PBX utilizing an internal IP telephony solution with Cisco 7960s using SIP. Provides music on hold, voicemail, call queuing, parking, transfer ability to IVR systems, and call conferencing.
- Co-developed web-based authorized agent system to automated required tasks
- Developed Point Of Sale system managing inventory, sales, and internal banking system
- Developed Phone Service tracking system tracking phone dropoffs, repair history and pickup
- Developed windows-based report engine which can be called by any application written for Microsoft Windows.
- Developed dynamic reporting utility to provide user-friendly filtering options to pass to report engine for specific reports

Mar 2002 – Present	Loadsys Consulting Inc.	Chicago Ridge, IL

CO-Owner / Developer

- Develop back-end administrative web applications built on MySQL databases
- Server-side PHP scripts and Client-Side Javascripts

Nov 2002 – Feb 2003	Versatile Computer Services	Park Forest, IL

Technician

- Managed client LANs
- Developed small applications for employer
- Developed customized PC audit reports with Crystal Reports querying an Access database